



First Contact Clinical is a social enterprise established in South Shields in 2008. We strive to make a difference to the health and wellbeing of disadvantaged people and communities by motivating healthy behaviour change. We specialise in delivering person focussed, outcomes driven Behaviour Change services and skills training to people and professionals living and working in the North East. Our front-line work in health and social care means that what we do is shaped using real world experiences and makes a difference where it is needed most.

Link Worker (Psychosocial Practitioner)

Full-time - 37.5 hours/week

Salary £24,000 per annum

The opportunity has arisen for someone to join an exciting service working within Primary Care Networks in North Tyneside. First Contact Clinical is excited to be recruiting Link Workers on a Psychosocial Practitioner level to join an evolving team within our Person-Centred, Community based Behaviour Change Service.

Do you have experience of delivering psychosocial interventions; have active listening skills, a high level of resilience and a passion for enabling people to make positive changes?

We asked the people who have experienced our service what matters to them in a worker. They said someone who is knowledgeable, can talk well, has a fun side, isn't timid, empathetic, not dominating and firm but fair. If you fit their description then we, and them, would love to hear from you!

You will be expected to work within clinical and community settings. You will provide psychosocial interventions to a caseload of people with complex social and emotional challenges to support them to develop the knowledge, confidence and skills to manage their health and the impact it has on their day to day life. You will do this through using techniques such as goal setting, solution focussed therapy and motivational interviewing. You will be expected to deliver these interventions and build a therapeutic relationship to support and motivate people through behaviour change. This role will involve working across several teams, so good organisation and the ability to prioritise is essential. You will have excellent interpersonal skills, are proactive and sound administrative skills.

You will be an enthusiastic worker, with excellent communication skills and a proven track record of high quality independent and team work. Full training will be provided and you will receive ongoing supervision to ensure continuous personal development and support you to reflect on your practice. This is a fantastic opportunity to learn and grow in a service, which is developing at a fast-pace and transforming culture, behaviours and attitudes surrounding High Intensity Users of NHS services.

Come and be a key player in an exciting and evolving service in North Tyneside.

The Application Form and Job Description including Person Specification are available to download from www.firstcontactclinical.co.uk.

“Enabling Healthy Behaviour Change”



FIRST CONTACT CLINICAL
ENABLING HEALTHY BEHAVIOUR CHANGE

An enhanced Disclosure & Barring Service (DBS) police record check in relation to vulnerable adults (previously known as CRB check) is required for this role. A driving licence and use of own vehicle is required for this role.

To apply please complete the employment application form and return it to jobs@firstcontactclinical.co.uk by noon on the 29th July 2019.

Telephone interviews will be held on or before the 29th July 2019. An assessment day will be held on 31st July 2019 at Centre for Change, Stanhope Parade, South Shields. We reserve the right to bring forward the closing date.

If you wish to discuss this position further please contact Susan Gill, Director of Operations on 07761427524.

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